

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



M.A. DEGREE EXAMINATION – SOCIOLOGY

THIRD SEMESTER – APRIL 2023

PSO 3502 – SOCIOLOGY OF ORGANIZATION

Date: 04-05-2023

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

PART – A

(10 x 2 = 20 Marks)

Q. No Answer ALL questions in about 30 words

- 1 What is Rationalisation?
- 2 Write a short note on Emotional Intelligence.
- 3 Mention the three elements of Corporate culture.
- 4 Write a short note on Identity work.
- 5 What is Organic structure?
- 6 Write a short note on the concept of work.
- 7 What is Centralization?
- 8 Define Leadership.
- 9 What is Decentralization?
- 10 What is Team Building?

PART – B

(5 x 8 = 40 Marks)

Answer any FIVE questions in about 300 words

- 11 Explain the following theories
 - a) Institutional theory
 - b) Economic theory
- 12 Explain the ways to manage stress at work.
- 13 Bring out the characteristics of organizational culture.
- 14 Explain the Circumplex Model of Affect.
- 15 Highlight the differences between Tall and Flat organizations.
- 16 List out the importance of effective communication in leadership.
- 17 Explain “Emotional Contagion” in the Workplace.

PART-C

(2 x 20 = 40 Marks)

Answer any TWO question in about 1200 words

- 18 Explain the difference between formal and informal organizations.
 - 19 Elaborate on Classical theory.
 - 20 Explain the three models of organization.
 - 21 Analyse the barriers to effective leadership Communication.
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